# The Subtle Art of Shameless Asking

Suzi Pagel, CFRE Foundation Innovation, LLC

### What is Fundraising, Really?

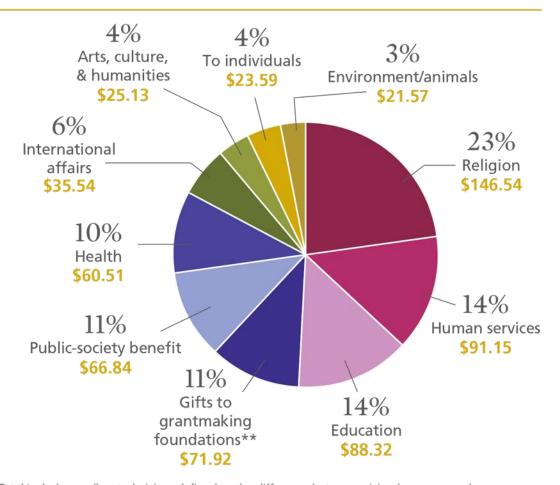
- ☐ Fundraising as a relationship-building process, not just money-raising
- ☐ Mission alignment: Connecting donors with impact
- ☐ Myths & misconceptions (e.g., "Asking is begging")



Fundraising is the gentle art of teaching the joy of giving." Dr. Henry 'Hank' Rosso

# 2024 contributions: \$592.50 billion by type of recipient organization\*

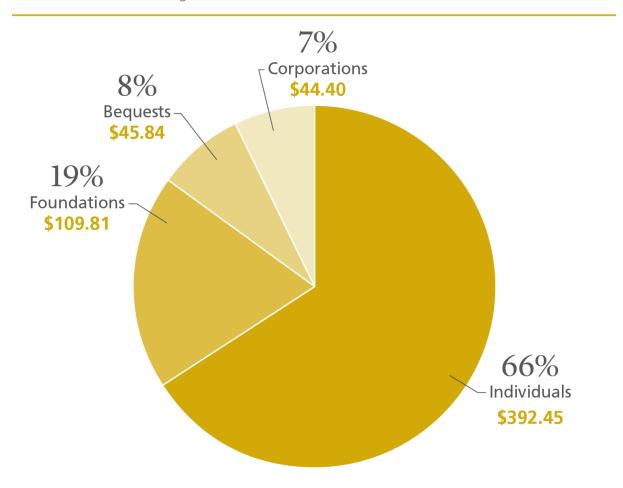
(in billions for dollars – all figures are rounded)



- \* Total includes unallocated giving, defined as the difference between giving by source and recipient categories. Unallocated giving totaled -\$38.60 billion in 2024.
- \*\* Estimates developed by Indiana University Lilly Family School of Philanthropy using data provided by Candid.

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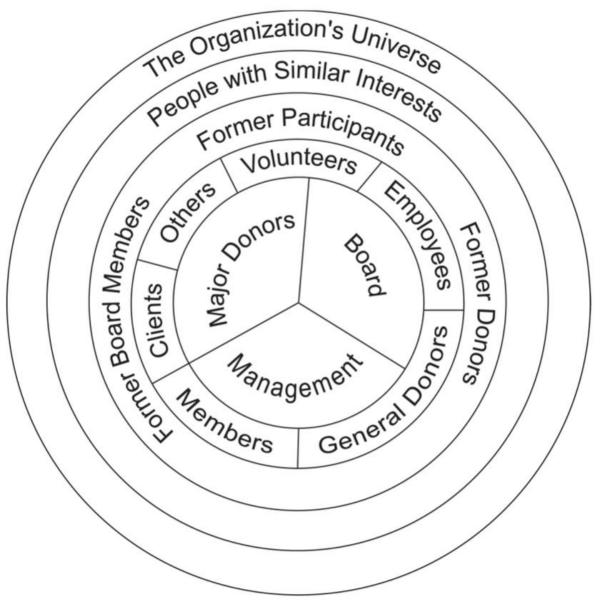


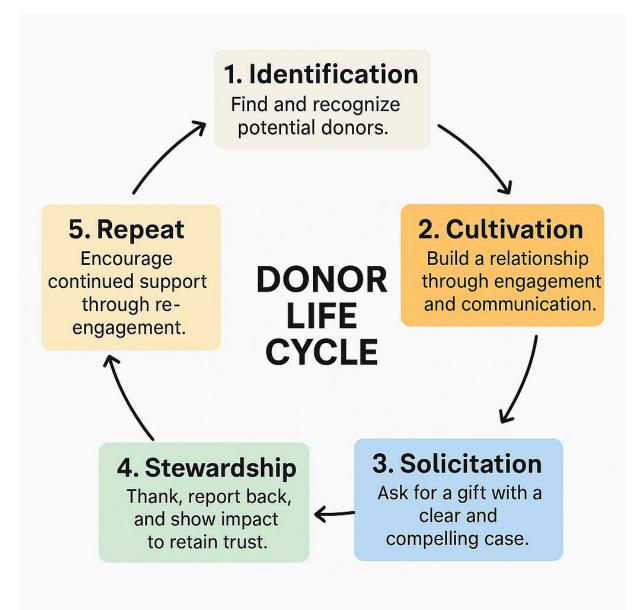
#### The LAI Model: Linkage, Ability, Interest

- ☐ L = Linkage: Relationship to the organization
- ☐ A = Ability: Capacity to give
- ☐ I = Interest: Passion or alignment with the mission
- How do you use LAI to prioritize prospects?
- How do you determine which donors exhibit these three traits?
- Must you have all 3 in order to qualify as a worthwhile prospect?

Hank Rosso's Constituency Model

Each layer represents a level of involvement, influence, or connection and helps focus your engagement strategies.





# The Donor Life Cycle

#### What Makes a Good Fundraising Program?



Mission-driven and donor-centered



Clear, compelling case for support



Leadership involvement (staff + board)



Consistent communications & storytelling

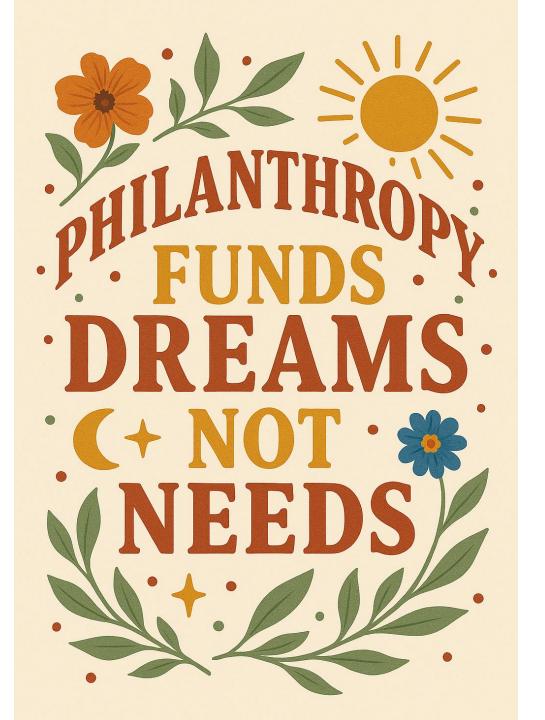


Systems & infrastructure: database, donor tracking



Metrics & evaluation (retention rates, ROI, etc.)

What Does
This
Statement
Mean to You?



## Principles of Fundraising

- Cultivate before asking
- Think of the needs of the donor
- Personalize your solicitation
- Anticipate objections/issues
- Show the need from the organization; the match the donor is for this project
- Raise funds from the inside out
- Raise funds from the top down
- Be proud to represent your EF
- You're a PEER in this conversation



#### The Best Way to Contact Potential Donors

- ☐ Postal Service
- **□**Email
- ☐Phone Call
- ☐ Text Message
- ☐ In Person

Answer: Any and/or ALL of the Above!



# But What Do I SAY??



- Send materials to potential donor
- Follow up phone call, text, etc.
- Schedule meeting time
- Tell why you serve on the board
- Storytelling give examples
- Why is this a good fit for your donor?
- \$ "Will you join ME in supporting my EF?" Then LISTEN!
- Follow up questions or firm up the details
- Thank them for their time
- Celebrate!

#### Sure, but what IF??

They don't give me an answer?

They say they already pay property taxes?

Their child had a bad year last year in the ISD (teacher didn't like my kid)?

They have to talk to their spouse/business partner?

They don't have the funds right now?

They want their donation to go to their favorite teacher of all time?

They ask a question and I don't know the answer???

They say they've already spent their budget this year?



#### Questions/Comments

Feeling gratitude and not expressing it is like wrapping a gift and not giving it.

Unknown