

# Building a Culture of Philanthropy within Your Foundation

TEFN Annual Conference April 14, 2023 San Marcos, Texas

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#### Great Boards are Not Accidental



- •Explore how boards make a difference in organizations and why they deserve our attention
- •Discuss what we know about board fundraising
- •Examine some best practices that you can intentionally use at your organization to support your board and improve their fundraising efforts

# **Board Theory**



Every board is unique and that makes it challenging to understand them. There are not many one size fits all solutions, but we have learned a few basic theories to help us understand boards.

<u>Agency Theory</u> – the board is the principal and executive director is the agent. Goal is to separate the risk functions of decision making and implementation, assuring stakeholders of sound operations

<u>Resource Dependence Theory</u> – the board role is to provide the information and financial resources from external sources to ensure the organization's survival

<u>Institutional Theory</u> – the organization has its own set of institutional norms and rules that affect board behavior. When a board conforms to these norms, it leads to the "we've always done it this way" decisions

#### **Common Board Models**



Various types of board models, and researchers are trying to develop one that best serves nonprofit organizations.

Corporate model	Philanthropic/ Stewardship model	Hybrid models
emphasizes strategic, entrepreneurial and management participation of the board	emphasizes resource dependence; asset and mission preservation	combinations of models based on board functions
few committees	numerous committees	numerous committees
composition is smaller and focused on professional representation; compensated	composition is larger, with wider community representation, limited internal members; compensation and term limits are rare	composition varies and it is tied to the board functions; rarely compensated and term limits vary

# Perceptions of Fundraising



If fundraising and the nonprofit sector are misunderstood...

- What do people think we do?
- What is the general population's perception of fundraising?
- Write down your greatest fear about fundraising.



# Board Fundraising: True or False?



- Boards volunteer time and expertise, but do not have to give money
- Boards most critical role is fundraising, often stated as ensuring financial resources for the organization
- Larger boards raise more money
- Board members must "give, get, or get off" the board
- Board member recruitment should be based on finding people of "capacity and clout"
- Staff is responsible for fundraising

# Helping Boards Understand Fundraising



#### Boards need to understand:

- fundraising is a profession (certifications, professional associations and degrees)
- general trends in philanthropy, especially around foundations and corporations
- development planning process
- the fundraising cycle
- fundamentals of the process so they can help support and evaluate the process at their organizations

It is our job as staff to make sure they are properly trained and that they are meaningfully engaged



# FUNDRAISING

Trends and Roles



### History Reassures Us

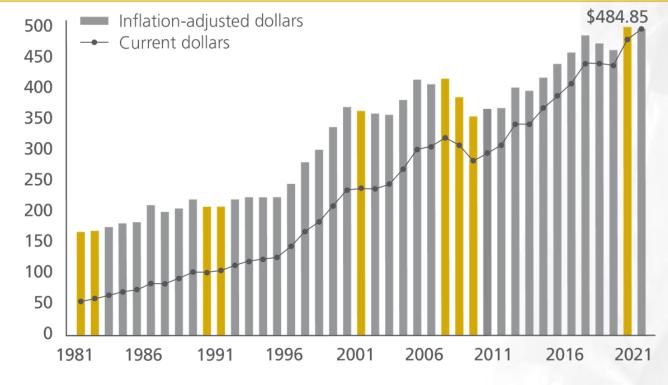


Total giving, 1981-2021

(in billions of dollars)

Positive giving trend over the past 40 years

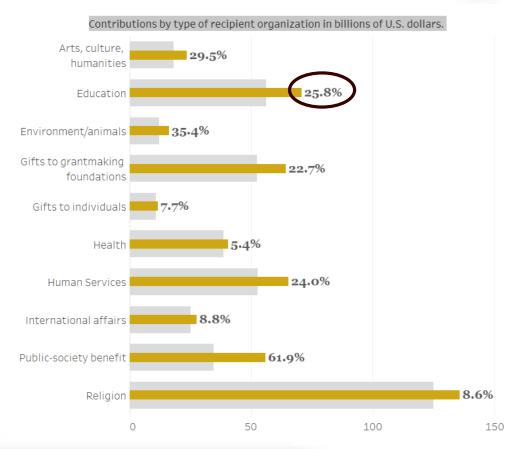
Giving dropped for two years after the Great Recession before it started to recover



Source: Giving USA 2022

# Giving Over the Past 5 Years





From 2017-2022, we have seen significant increases in giving.

- Public-Society Benefit = 61.9%
- Arts, Culture and Humanities = 29.5%
- Education = 25.8%

# Americans gave \$484.85 billion in 2021

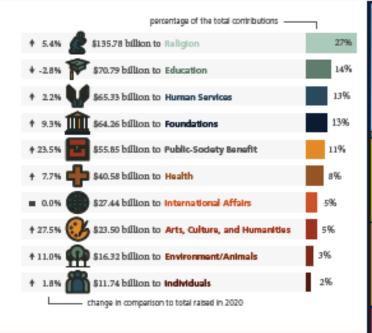


Where did the charitable dollars go?

Contributions by destination

How about the giving by subsector?

Any surprises?





Giving USA. Rounderlines<sup>10</sup>, The Galesy Institute, and the Indiana Uniteratify Lift yearsly School of Pall sentinopy are phased to continue their particularly in procision glas most consystems, branch-counting, and receiving reasonable assures on U.S. chartable gising, Giving 65%: The Annual Paper on Pall sentinopy: It has pole depot on Annual result generating and related historical insection U.S. chartable gising.





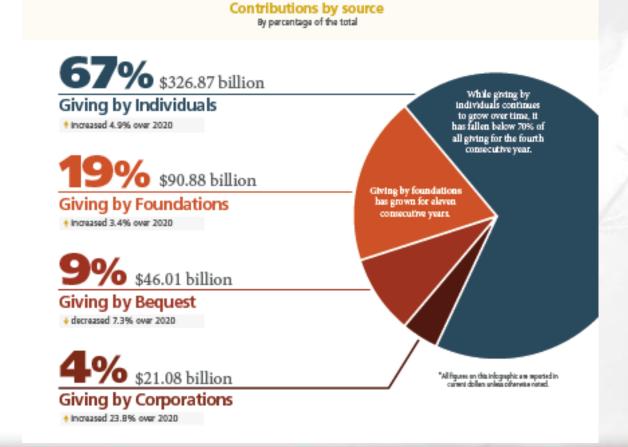
to health and arts, culture, and humanities, experienced recoveries in 2021.



# Americans gave \$484.85 billion in 2021



Does any of the giving by constituent data surprise you?



Where did the generosity come from?

### Why Fundraisers Focus on Individuals



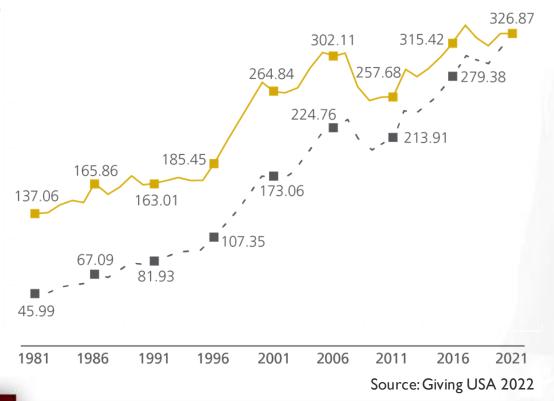
Giving by individuals, 1981-2021

(in billions of dollars)

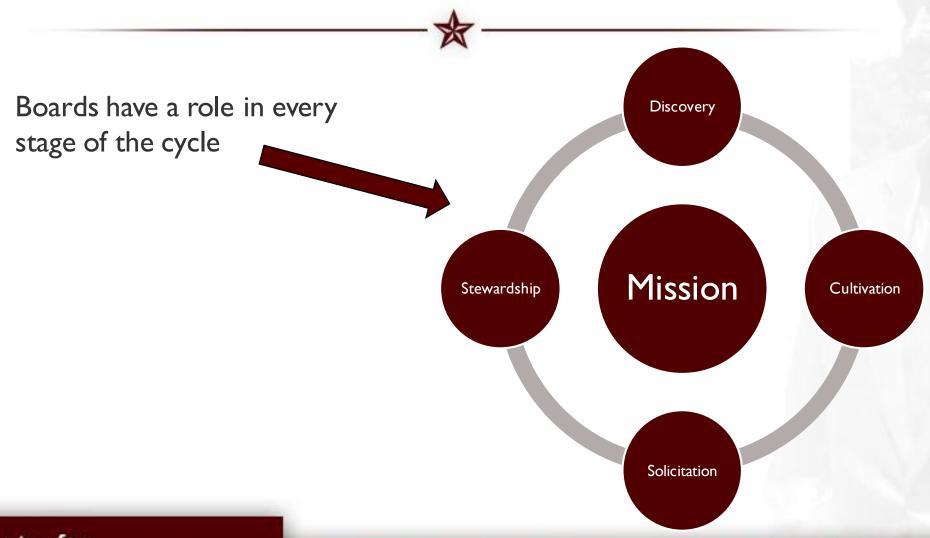
— Inflation-adjusted dollars

- - Current dollars

76% of all giving in the United States is by individuals or bequests



# Giving Cycle



### Board Members Play Multiple Roles



- Open doors for the staff by introducing people to the Executive Director
- Talk about the education foundation and generate excitement about the work it does
- Find out if the prospective donor has affinity and capacity to support the education foundation

Cultivation

- Visit with donor or prospect one-on-one or at an event or program
- · Host a cultivation gathering or dinner at your home or theirs
- Tour schools or district facilities to show them how their gift will make a difference

Solicitation

- Lead by example by making a personal gift
- · Agree to sign solicitation letters and add personal notes to those you know
- Participate in team asks, describe case for giving and you personally give
- Personally ask for the gift

Stewardship

- Make sure every donor feels appreciated
- Call donors or write notes to thank for gifts

Key Point – there is a fundraising role for everyone on the board



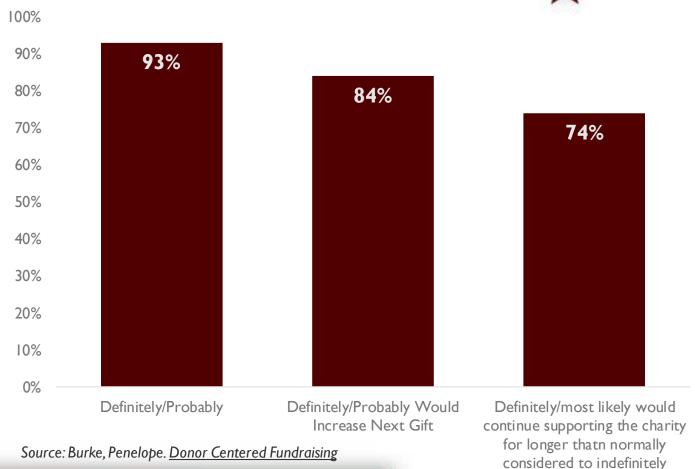
"No practice is more important in the development process than stewardship, the continued involvement, cultivation and care of those who give."

- Kaye Sprinkel Grace Beyond Fundraising



#### Stewardship Research





"Would you give again to a charity that contacted you personally to thank you for your gift, sent a prompt acknowledgment letter and followed up sometime later with a meaningful update on the program you funded?"

Source: Burke, Penelope. Donor Centered Fundraising

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Stewardship Research



- **94**% of study donors say that charities they support NEVER or HARDLY EVER call them without asking for another gift
- 98% say that charities NEVER or HARDLY EVER pay them a visit without asking for money

Source: Burke, Penelope. Donor Centered Fundraising



### Development Committee Roles



- Donates to the organization annually
- Approves annual development plan
- Solicits board and volunteer committees annually
- Chairs fundraising events and programs
- Identifies, cultivates, solicits and stewards prospects and potential donors
- Comprised of board and non-board members
- Involved in creating a culture of philanthropy by
  - Sending thank-you notes to constituents
  - Stewarding donors at events
  - Communicating successes to the public

#### **Board Members as Fundraisers**



#### **How Board Members are Effective**

- Serve as champions of the organization
- Provide their personal story of why the mission is important
- Set example for giving in the organization and community
- Offer knowledge about prospects and donors
- Speak about the importance of giving peer to peer with major gift prospects, as the most involved volunteers at the organization
- Bring relationships and open doors with prospects

#### How to help Board Members Succeed

- Most board members are not natural fundraisers, and many of them are not familiar with professional fundraising
- Staff needs to gently teach them about the profession and let them know there are best practices
- Engage them in the planning process, so they have ownership
- Provide them with the tools they need
- Update them regularly on fundraising progress
- Celebrate success



#### The Good Board that Does Not Fundraise

#### Case Study



- Let's review the Case Study: A Good Board That Won't Fundraise
- What was keeping the board from stepping up and following through?
- What could the Executive Director, Forrest, have done differently to support his board as fundraisers?





#### **Questions & Answers**

#### Learn More About Our Center



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